



Shared
Regulatory
Services

Gwasanaethau
Rheoliadol
a Rennir

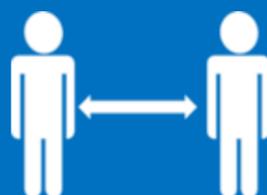
Covid-19 Response 2020/21

3850

Service requests received making complaint or seeking advice on Covid-19 related matters



4508



Visits made to businesses to check compliance with regulations in respect of social distancing and business closures

43602

Confirmed and suspected cases of Covid 19 reported to SRS



197

Care settings that received Infection Prevention and Control Assessments

419

Statutory Notices issued for non-compliance incl. 30 Fixed Penalty, 42 Prohibition, 248 Improvement, 29 Closure & 70 Compliance Notices



636

Outbreaks of new cases in care homes, schools, and nurseries managed

3

JET (Joint Enforcement Teams) Teams formed

145

Warning letters issued and 2 prosecutions initiated

119

Permits granted to hotels, and overnight accommodation to house key workers and the homeless



28

Officers seconded to Test, Trace and Protect

4550

Confirmed cases of Covid-19 relating to care home staff/residents, schools, early years settings and the domiciliary care sector escalated to the regional team

5892

Noise and Air complaints received. 839 more than last year



29

Profiteering incidents or Covid-19 related scams reported

Test · Trace · Protect